



ACTIVITY REPORT 2017-2018

URBAN FOUNDATION FOR SUSTAINABLE DEVELOPMENT

15 YEARS: a journey to decent life

UFSD has been widely involved in the process of promoting and monitoring democratic reforms in Armenia in different sectors through citizen participation and capacity building

Participatory Utilization and Resource Efficiency of Water (PURE-Water)

This 3-year activity is funded by **USAID** and is implemented in Ararat Valley, which is the largest depository of high quality natural groundwater which is vital not only for Armenia but also for the region. Due to poor water resource management and use a lot of communities in Ararat Valley have extremely limited access to drinking and irrigation water. There is poor public participation and awareness in water resource management process.

Project intends to boost citizen participation and contribute to the increase of water productivity, efficiency, and quality, as well as foster behavioral change to reduce the rate of groundwater extraction in the Ararat Valley.



The Project launch, signing MoU with partner communities

The project is working with **12 water stressed communities** in Ararat Valley (Ararat and Armavir marzes). During its first year, the Project has collected **baseline data** through household survey and in-depth expert interviews for designing advocacy, outreach and communication campaign under the project: **Advocacy and Behavioral Change Communication (BCC) Strategies** have been developed. **Water Sector Public Advocacy Network** has been established under the project comprising of local and national civil society organizations, **community working groups (CWGs)** have been formed by the active citizens of 12 partner communities for community

mobilization actions. **Legal study** has been conducted to identify gaps in policy and regulatory framework as regards citizen participation in water sector. Multi-stakeholder national taskforce was formed developed a **Strategy and a Road Map** of policy and regulatory improvements jointly with the project team. The document has been submitted to the Government of Armenia. Now, the project helps the government to implement it.



The Project in action, 2017-2018

5 small-scale water infrastructure projects have been identified by the partner communities with broad citizen engagement. They started in Yeghegnut and Aratashen, Armenia, and later on in three more partner communities. Over 4,000 people from 5 partner communities will improve their drinking and irrigation water conditions from rehabilitation of small-scale water infrastructures.

Based on BCC strategy and intensive public awareness and education campaign targeting behavioral change is underway. Capacities of representatives of local governments, active citizens, youth and CSOs have been strengthened in advocacy, monitoring, and participatory budgeting. Open lessons on sustainable water use are underway at the schools of partner communities.

At local level, the residents of partner communities ran advocacy campaigns and achieved success in getting copies of their irrigation contracts and improving the quality of drinking water.

For more information please visit:
<http://urbanfoundation.am/projects/pure-water>.

Lessons Learnt and Experience Sharing: Assessing the First Phase of Armenia's Local Governance Reforms

In December 2018, the Urban Foundation launched an Empowerment through Comparative Learning (ECoLearn) Project funded by the **Embassy of the Netherlands** in Tbilisi.

The proposed project supports public administration reform in Armenia that started in 2016. The first phase of the reform is now concluded, in the result of which around half of 915 small communities were enlarged to make 52 larger ones.

The new government of Armenia has adopted responsive work style and is open to consider concerns voiced regarding the first phase of the reform. The reforms temporarily stopped for assessing the accomplishments and drawbacks of the first stage, which will help the new government to fine-tune the continuation of the local government reform.

Therefore, the project implemented by the Urban Foundation with VNG International (The Netherlands Association of Municipalities) will identify potentials, best practices and opportunities that the LG reform is granting for development of communities and make them replicable for other communities that will be reformed in the second phase. This dual objective will be achieved by introducing and applying the benchmarking method, with a view to develop comparative peer learning tradition while assessing performance of municipalities.

The project will address the following objectives:

Objective 1: Benchmark selected municipal services at 10-14 consolidated multi-settlement communities

Objective 2: Share knowledge on best practices in municipal services with other communities so that the lessons learnt are taken into consideration while their reforming, to help them make services effective and inclusive.

The project will closely cooperate with the RA Ministry of Territorial Administration and Development, and parliamentary commissions.

INTEGRATED COMMUNITY DEVELOPMENT

In the course of last four years UFSD, in cooperation with the local authorities, supported urban and rural communities to improve their municipal services, to make their housing energy efficient, to advocate for and take practical actions to ensure protection of environment and human health.

Betterment of local government municipal services through environmental protection

Syunik, Vayots Dzor and Kotayk Regions of Armenia were regions of UFSD, where, under **EU and UNDP** support, UFSD is working with **8 urban and 9 rural settlements** helping local

governments to improve the service delivery of their communities through participatory strategic approach.

Under **EU PRDP** (Pilot Regional Development Programme) UFSD, in partnership with Kapan municipality, Hai Consult Foundation, Competitive Society NGO, will create 35 new full time jobs. In 2017, necessary infrastructure (bins for plastic separation, bailers and a garbage truck) was installed plastic row materials. Recycling production line also has been purchased for a new recycling start-up to be launched in early 2019 in Kapan, Armenia.

Settlements of Meghri, Agarak, Kajaran, Goris Sisian (Syunik region), Jermuk, Yeghegnadzor and Vayk (Vayots Dzor region) communities received necessary infrastructure to supply (sell) plastic to Kapan recycling workshop. These settlements already developed/improved their waste management plans under the project support.



Infrastructure is in place to facilitate plastic recycling in Syunik

In **Goris and Gorayk** communities since July 2016, in partnership with newly amalgamated Goris and Gorayk local governments, Goris and Sisian community unions and under the support of the European Commission, UFSD has been supporting the two target communities to improve waste management services through strategic approach by broad citizen engagement.



Minister D.Lokyan and EUD Head, Ambassador P.Svetalsky at official launch of Syunik waste management projects

Waste management plans have been approved by community councils. Hands-on brochure have been developed and published about solid waste management, best practices in Armenia and abroad and with useful hints for local governments and waste practitioners.



Clean Alliance project stakeholder meeting

Intensive public awareness and education campaign was launched, and currently, environmental education activities are underway in 2 aforementioned communities. Basic infrastructure for waste management and plastic separation - garbage trucks and bins (including for plastic waste separation) - delivered to Goris and Gorayk.



Clean Alliance project: washing bins, Goris

For more information please visit:

<http://urbanfoundation.am/archives/category/turning-environmental-challenges-into-opportunities>
<http://urbanfoundation.am/archives/category/clean-alliance>

Advocacy for legal regulation of usage of plastic shopping bags

The Urban Foundation continued advocacy aimed at reducing plastic shopping bags. Under the project “Dialogue for developing coordinated approaches for decreasing plastic shopping bags” supported by **UNDP GEF** and in partnership with Local Democracy Agency (LDA), Armenia.

The project analyzed the situation with plastic bags in the country from legislation, business and environmental perspectives. International experience also was studied. Households and supermarkets surveys were conducted

Meetings and discussions were conducted with the Ministries of Territorial Administration and Development, Economic Development and Investments, and Nature Protection.

The project team provided input to the legislative amendments initiated by the ministry of Economic Development and Investments on the measures of phase-to-phase reduction of circulation of traditional plastic packaging in the domestic market.

The next step is the implementation of a pilot project to study dynamics of decrease of plastic bags.

Green Talin

Based on a concept of “Green city” the Urban Foundation is supporting the Ministry of Nature Protection and Talin municipality (Aragatsotn region of Armenia) in development of a local waste management strategic plan. The Plan includes landfill fencing, installation of bins for plastic waste, creating opportunities of plastic recycling, local initiatives at schools and kindergartens on nature protection.

It is also planned to collect baseline quantitative data on circulation of plastic in Talin, develop communication strategy, which will include development of public information materials, workshops for women, series of educational and awareness events by engaging of local youth.



Open environmental lessons on Knowledge Day in one of the schools of Talin

Environmental Education for Vanadzor Schools and Kindergartens

Through this assignment Vanadzor Municipality has been supported to improve solid waste management in the city by raising public awareness population and strengthening

capacities of teachers from pre-school and school institutions of the city.

Supported by **GIZ**, the Urban Foundation worked closely with Vanadzor Municipality for implementation of this assignment. Together with the Municipality, communication messages and contents for public information materials were developed, which have been published and disseminated to raise awareness of different target audiences of more efficient and improved waste management in the city.

A poster have been developed based on public information materials and posted in public places of the city. Training materials were developed adapted to the main audience – teachers of kindergartens and schools.

88 teachers from all schools and kindergartens of Vanadzor were trained to transfer their knowledge to the children.



A public information material for Vanadzor residents

Supporting to Inventory of Apartment and Public Buildings

Under UNDP task the Urban Foundation in partnership with Armproject Company is working on development of sample forms of passports for public and apartment as well as a Terms of Reference for introduction of software for buildings information system. The aforementioned documents will be drafted based on the study of international best practices. The project will help the Government to ensure better management and maintenance of apartment and public buildings through inventorying and identifying building needs.

The Urban Foundation project team has already provided a report on international best practices in terms of legislation, forms, content and application of building passports as well as a review on best practices of application of building management information systems. A sample of building passport also has been provided for the Government and donor review.

Currently, the project team is testing them in the field to prepare passports for two public and two apartment buildings.

REGIONAL COOPERATION

Promoting cross-border dialogue, peer to peer exchanges, regional integration and peace were in the core of UFSD activities during the reporting period.

Cross-border dialogue on shared concerns

In February 2017, the Urban Foundation organized a conference to summarize the results of the cross border project Common Solutions to Shared Concerns: Improvement of Solid Waste management Services in Ijevan, (Tavush region, Armenia) and Bolnisi (Kvemo Kartli region, Georgia) funded by EU Eastern Partnership Territorial Cooperation (**EaPTC**) instrument.

More than 100 participants from Armenia and Georgia including RA Minister of Territorial Administration and Development, Head of EU Delegation in Armenia/Ambassador, GIZ Armenia Country Director, and 10 Mayors from have participated in the conference.

As a result of 1.5 year joint activities Ijevan and Bolnisi Municipalities achieved the following results:

- Both municipalities have a policy documents (namely, solid waste management strategic plans) approved by local councils.

Over **600 residents** of Ijevan and Bolnisi, with majority of them being women, participated in series of **12 town hall meeting** and identified the key problems in the field of solid waste management in their towns.



A town-hall meeting in Ijevan on SWM strategic plan

- Residents and other stakeholders of Ijevan and Bolnisi have improved knowledge about environmental protection and are aware of efficient management of solid waste.

16 educational seminars were conducted in all schools of Ijevan and Bolnisi on environmental protection and adverse effects of waste, particularly plastic, on environment and

human health. As a result, **500 schoolchildren** and **150 adults** from Ijevan and Bolnisi improved their knowledge: 30 schoolchildren received advanced knowledge and participated in the environmental knowledge contest.

Exchange visit to Akhurian and Yerevan improved Ijevan and Bolnisi stakeholders' practical knowledge in plastic separation and recycling.

Based on joint methodology developed by the project partners, an intensive public education and awareness campaign was implemented in the both communities to improve knowledge and change the behaviour of the residents in solid waste management. The campaign included all stakeholders: local governments CSOs, residents including youth and women.



Happy faces of youth after a breathtaking knowledge contest

- Waste separation is being practiced in Ijevan and Bolnisi

Public awareness and education campaign largely contributed to the achievement of this objective: educational seminars, a PSA, 2 TV programs and educational film. **63 special bins for plastics** were installed in Ijevan and **53** in Bolnisi.



Bins for plastic waste in Ijevan (Armenia) and Bolnisi (Georgia)

The second joint action was initiated with Armenian and Georgian CSOs in for **conservation of Javakheti-Shirak Eco-Region**. Through capacitating Armenian and Georgian farmers, the partners of the action promoted beekeeping in villages located in Javakheti and Lake Arpi national parks as environmentally friendly economic activity thus contributing to conservation of fragile ecosystems of the area and recovery of almost abolished biodiversity.

Contributing to dialogue between Armenia and Turkey

Preserving urban heritage

Preserving urban heritage of Kars and Gyumri, neighboring cities in Turkey and Armenia, was proposed as common topic for this project implemented in partnership with urbanlab: <http://www.urbanlab.am/en>.

The project intended to promote cooperation between Armenian and Turkish young urban development professionals to join efforts in addressing the problem of protecting the architectural heritage of mainly 19th century in Kars and Gyumri. These two cities shaped their urban structure and style during Russian Empire period had many similarities, built from the same tuff stone, same neo-classical stylistics, etc. The number of such buildings has been decreasing over time.



Many buildings in Gyumri (right) and Kars (left) look pretty similar

The project provided an opportunity for young Armenian and Turkish urban development professionals to identify and discuss common problems, share and get familiar with the urban history, historical role and significance of the buildings and advocate for their protection. The ideas and thoughts of youth were summarized in a common travellers' notepad: https://issuu.com/urbanlab_am/docs/common_notepad/126.



Common Notepad by young professionals of Armenia and Turkey

Peer-to-Peer Exchange on Plastic Waste Recycling

This initiative aimed to promote cooperation between Armenia and Turkey CSOs, waste management practitioners and relevant authorities, as well as businesses in the field of plastic waste management. Since the problem is of interest for environmentalists and practitioners in both countries, the project enabled them to discuss solutions or mitigation measures jointly and share their practices with each other through exchange workshops and making visits to plastic recycling plants.



Peer exchange visits to Yerevan and Diyarbakir



Best practices in plastic waste separation and recycling in Armenia and Turkey were summarized in a common publication: Recycling plastic waste: Practices in Armenia and Turkey.

https://issuu.com/urbanfoundation/docs/plastic_waste_book_eng_80a5bb20d8b28b

These initiatives have been implemented due to the support of Eurasia Partnership Foundation, Armenia.

Deliberating regional integration challenges

Integration processes in the region, both political and economic, are among priorities of UFSD. Deepening regional integration will contribute to the regional peace and development with positive consequences on the overall quality of life in Armenia. Thanks to the support of Friedrich Ebert Stiftung (FES) in 2017 UFSD has continued to work with regional youth.

Young participants from Gyumri, Goris, Alaverdi and Yerevan improved and systemized their knowledge about EU-Armenia relations to act as trainers and focal points in the regions of Armenia. Young people learnt details about a Comprehensive and Enhanced Partnership Agreement (CEPA) between EU and Armenia, particularly, the history of the agreement and the main political, social and environmental postulates it contains. They were given the opportunity to freely share their views and elaborate on the topics presented during the seminar.

GOVERNMENT RELATIONS

MOU with MTAD to capacitate local governments in regional development

Armenia Ministry of Territorial Administration and Development (MTAD) signed a Memorandum of Understanding (MoU) with the Urban Foundation for Sustainable Development on boosting the capacities of newly established local self-government bodies formed as a result of administrative-territorial reforms.

MoU was signed based on the joint proposal submitted to the Ministry by ALDA and UFSD.



Signing MoU between UFSD and MTAD

Within the framework of the MoU, the Urban Foundation will assist the Ministry's reform and development programs to promote best practices in public governance, will implement projects in the targeted local self-governing areas, provide expert support and assist in elaborating strategies and programs for local self-governance.

MOU with the Water Committee RA Ministry of Energy Infrastructure and Natural Resources (MEINR) to support improvements in water sector

The Head of the Water Committee of MEINR and the Director of the Urban Foundation signed a Memorandum of Understanding on cooperation in making water resource management and use more participatory, transparent and

accountable, improving the legislation on water users associations and building capacities of Water Committee staff.



MoU signing: Water Committee and the Urban Foundation

PUBLIC-PRIVATE PARTNERSHIP TO ADDRESS COMMUNITY ISSUES

The Urban Foundation values the provide sector involvement in addressing public issues. We believe that through public-private partnerships and corporate social responsibility the private sector is well-capable for providing efficient and quality services for community residents.

Coca-Cola Foundation

UFSD received additional support from the global Coca-Cola Foundation (CCF) to enhance the USAID PURE Water activities particularly regarding behavioral change and youth activities.



Idea Contest: Group presentation by “citizen scientists”

Within CCF support a local network of “Citizen Scientists” was established comprising of youth, community working groups’ members and CSO representatives to carry out field work using ICT tools. Special emphasis in this network will be put on youth involvement. Around 50 young people brainstormed and presented their ideas about smart, innovative and efficient solutions of water problems in Ararat Valley. Best ideas will receive awards for implementation.

CCF also contributed to publication and dissemination of public information materials on water resource management, organization of study tours to fisheries and wetland, providing open lessons for schoolchildren to raise public awareness and foster behavioral change among waters users and managers.

Coca-Cola Hellenic Bottling Armenia

With support of the USAID mission, the Urban Foundation PURE Water project is cooperating with CCHBCA. Efficient water management and use is of great interest to CCHBCA.

As a part of the well-known company with a global experience in marketing and communication, CCHBCA assisted the project in putting together its BCC campaign action plan.

CCHBCA and PURE Water jointly implemented a series of public awareness events in the partner communities to foster behavioral change.



Joint event with CCHBCA in World Environment Day, Vedi

Contour Global

The Urban Foundation and its partner communities of Goris, Gorayq and Sisian, marked its first successful cooperation with the American Contour Global Company.



Soldiers joined the cleanup day in Goris

The cleanup day was a big event in Goris– a city which is becoming a nicer place to live in from day to day. The soldiers

and the officers of Goris military base also took part in the event along with residents by engaging in the difficult sites. They wished to start separation of plastic waste in their garrison and raise awareness among soldiers about environmental aspects of waste.

As a responsible company, the Contour Global covered the costs for purchasing necessary goods and equipment for the cleanup event, it also reprinted the Urban Foundation's brochure for children about adverse impact of plastic waste, as well as posters with environmental messages.

This cooperation took place under the EU funded Clean Alliance project: 105 bins for separation of plastic and 260 containers for general waste, 2 garbage trucks have been provided for partner Goris, Gorayq and Sisian communities, which started separating plastic in their communities.

UFSD Projects				
#/#	Date	Project Title	Funding organization	Countries/Regions/Communities (urban/rural) Covered
1	Dec 2018- Dec 2019	Empowerment through Comparative Learning (ECoLearn)	The Netherlands Embassy in Tbilisi	Throughout Armenia
2	Sep-Nov 2018	Environment and me: Environmental education (ToT) for Vanadzor educators	GIZ	Vanadzor, Lori Region
3	Nov 2018 - Aug 2019	Green Talin Partners: Ministry of Nature Protection LDA Armenia Talin Municipality	UNDP UN Global Environmental Facility (GEF) SG	Talin, Aragatsotn region
4	Apr- Sep 2018	Clean Dialogue: Exchange of experiences in plastic waste recycling	EU/Foreign ministry of Sweden/Eurasia partnership foundation	Armenia and Turkey (Yerevan and Diyarbakir)
5	January 2018 – March 2020	“DROP by DROP” towards Efficient and Participatory Water Management and Use in Ararat Valley	Coca Cola Foundation	Ararat Valley, Armenia 6 communities in Ararat region (Vedi, Pokr Vedi, Burastan, Berkanush, Khachpar, Aygavan) 6 communities in Armavir region (Guy, Griboyedov, Yeghegnut, Yeraskhahun, Aratashen, Aknalictch)
6	March 2017 – March 2020	PURE-Water - Participatory Utilization and Resource Efficiency of Water	USAID	Ararat Valley, Armenia 6 communities in Ararat region (Vedi, Pokr Vedi, Burastan, Berkanush, Khachpar, Aygavan) 6 communities in Armavir region (Guy, Griboyedov, Yeghegnut, Yeraskhahun, Aratashen, Aknalictch)

7	Feb-June 2017	Armenian-Turkish Young Professionals as Advocates Of Common Urban Heritage	European Union/Eurasia partnership foundation	Armenia and Turkey (Gyumri and Kars)
8	Dec 2016 - Dec 2018	Turning Environmental Challenges into Opportunities: Introducing construction materials from plastic waste	European Union Pilot Regional Development Programme (PRDP) - Armenia	Armenia Vayots Dzor and Syunik Regions,
9	Sep -Dec 2017	Study on improvement of waste management in Bjni	UNDP	Armenia Bjni community, Kotayk Region
10	Nov 2016 - July 2017	Dialogue with the state and CSO structures for developing coordinated approaches in reducing plastic bags	UNDP UN Global Environmental Facility (GEF) SG	Throughout Armenia
11	May 2016 - Nov 2016	A step Ahead: Empowering former participants of FES seminars to become Experts on Armenia-EU integration issues	The Friedrich Ebert Sctiftung	Throughout Armenia
12	Dec 2016 - Dec 2019	Clean Alliance: Accessible Services for Goris and Sarnakunk Community Clusters	European Union/CSO-LA in Development	Armenia Syunik Region (Goris, Karahunj, Verishen, Akner, Gorhayk, Tseghuk, Sarnakunk, Spandaryan)
13	Oct 2015 -May 2017	Common Solutions to Shared Concerns: Improvement of Solid Waste management Services in Ijevan and Bolnisi	European Union, Eastern Partnership Territorial Cooperation	Ijevan, (Tavush region, Armenia) and Bolnisi (Kvemo Kartli region, Georgia)
14	Oct 2015 -Mar 2017	Better Together: Joint Action for Conservation of Javakheti-Shirak Eco-Region	European Union, Eastern Partnership Territorial Cooperation	Armenia Georgia Shirak region, Armenia and Javakheti region, Georgia
15	Apr 2015 - Dec 2015	At the crossroads: Discourse over Armenia's European and /or Eurasian perspectives: Phase 2	The Friedrich Ebert Sctiftung	The project will target CSO, students, media and activists from 6 locations of Armenia: Vayk (Vayots Dzor) Artik (Shirak) Alaverdi, Akhtala (Lori) Stepanavan (Lori) Armavir (Armavir) Yerevan
16	Apr- Jun 2015	Strengthening institutional frameworks for local governance EaP:	Council of Europe	Armenia, Azerbaijan, Georgia, Moldova, Ukraine and Belarus
17	Dec 2015 - Sep 2015	Support to Citizen Participation Initiative: Support to Consolidating Local Democracy in Armenia	Council of Europe	Armenia Artik, Vardenik, Urtsadzor, and Akhtala
18	May 2014 – Dec 2016	Pubic Ethics Benchmarking: Support to Consolidating Local Democracy in Armenia	Council of Europe	Armenia 5 communities

19	Dec 2014 – March 2016	Support to Social Sector Reforms in Armenia (sub-grantee)	USAID	Throughout Armenia
20	Sep 2014 - February 2015	Common Issues Common Solutions: Armenian-Turkish youth initiates a new housing solution for the earthquake displaced in Van, Turkey	European Union/Eurasia partnership foundation	Armenia and Turkey
21	Jun 2014 - Dec 2014	At the crossroads: Discourse over Armenia's European and /or Eurasian perspectives: Phase 1	The Friedrich Ebert Stiftung	Throughout Armenia
22	May 2014 - Dec 2014	Youth Act: Celebrating and Engaging Sisian youth in local decision making process	US Embassy in Armenia	Armenia Sisian, Syunik Region
23	Mar-Jul 2014	Clean Environment Initiative	USAID/Counterpart International	Throughout Armenia
24	Nov 2013	Local Democracy: Assessment of Perception of Population on Upcoming reforms of the LG System	The Friedrich Ebert Stiftung	Throughout Armenia
25	May-Oct 2013	Plastic bottles, Kapan UNDP GEF SGP	UNDP UN Global Environmental Facility (GEF) SG	Armenia Syunik Region, Kapan
26	Nov 2013 - Apr 2014	Residential Energy Efficiency for Low Income Households (REELIH)	USAID/Habitat for Humanity Armenia	Armenia Yerevan, Echmidzin
27	May-Oct 2013	Plastic Free Kapan: Care for the Environment	USAID/Counterpart International	Armenia Syunik Region, Kapan
28	Feb 2013 - Aug 2014	Enhanced Capacities for Sustainability	USAID/Counterpart International	Yerevan, Armenia
29	2012-2013	Improved solid waste management services in Berd	Norwegian Honorary Consul in Armenia/ Finnish Honorary Consul in Armenia	Armenia Tavush Region, Berd
30	Oct-12	Women for Clean Environment: Creating Healthy Future for Children Partners: Meghvik Children and Youth Center, Gyumri Yerkink NGO, Gyumri	US Embassy in Armenia	Armenia Shirak region, Akhurian and Gyumri
31	Aug 2012-Feb 2013	Learning through Competing: Human rights knowledge contest in Syunik Partner: Kapan Small Farmers Association NGO	British Embassy in Armenia	Armenia Syunik Region, Kapan, Meghri, Agarak, Sisian, Goris
32	Sep 2012	Monitoring of Local government elections Partner: CDCS	OSCE, Yerevan	Armenia
33	Sep 2012	Monitoring of RA National Assembly Elections Partner: CDCS	OSCE, Yerevan	Armenia

34	2011-2012	Develop and Test training modules to increase professional qualifications of local government bodies.	USAID/Counterpart International	Yerevan, Armenia
35	2011 Sep -2013 Feb	Capacity for integrated urban development: INTEGR-ABLE Partners: Local Development Group – GDL, Romania, Kutaisi Information Centre - KIC, Georgia Association of Mayors and Local Communities –AMLC, Republic of Moldova	The Black Sea Basin Joint Operational Programme 2007-2013 under the European Neighborhood & Partnership Instrument (ENPI) of the EU	Armenia, Romania Georgia Moldova
36	2012 Jan - 2012 Jun	Clean Alliance: Plastic Free Environment for Sisian and Neighboring Communities	USAID/Counterpart International	Sisian and 4 neighboring communities
37	2011 Aug-2012 Aug	Clean Akhuryan: contributing to the clean environment through improved solid waste management services Partner: Akhurian local government	Norwegian Honorary Consul in Armenia/ Finnish Honorary Consul in Armenia	1 rural community, Akhuryan, Shirak Region, Armenia
38	2011 Nov-Dec	Global Housing Policy Index, Armenia - data update	Habitat for Humanity International	Yerevan, Armenia
39	July 1 - Dec 31, 2011	Hand in Hand: Empowering Youth in Yeghegnadzor Partner: the local Branch of the Armenian State University of Economics	USAID/Counterpart International	1 city Yeghegnadzor, Vayots Dzor Region, Armenia
40	June 2011	Public Consultations on the draft law of RoA on Solid Waste Management and Sanitary Cleaning Partner: Araza NGO	USAID/Counterpart International	Yerevan, Armenia
41	May – Aug, 2011	Armenia Decentralization Strategy: local democracy and citizen participation (lot 4) Partners: Communities Finance Officers' Association; Communities Association of Armenia; Communities Councilers' Association, International Center for Human Development, Information Systems Development and Training Center	USAID/Counterpart International	Yerevan, Armenia

42	Apr – Dec, 2011	Development and implementation of special awareness raising events on PET waste sorting	UNDP	3 cities - Vanadzor, Hrazdan and Sevan, Armenia
43	April – October, 2011	Revitalizing Apartment Buildings in Armenia	Habitat for Humanity International	2 cities - Echmiadzin, Armavir region and Vanadzor Lori Region, Armenia
44	May - Sep, 2010	Public Education for Improved Environment	SDC	Armenia, Lori region Alaverdi and 5 surrounding communities
45	Mar 2008 - Mar 2011	From adversaries to advocates: filling the communication gap in the regions of Armenia	Netherlands Ministry of Foreign Affairs MATRA program/VNG International	Armenia 6 regions, 13 cities
46	Feb 2009 - Feb 2011	Human Rights Education: Step Ahead Partner: Helsinki Committee of Armenia	European Commission	Armenia 6 regions, 10 cities
47	Oct 2009 – Mar 2010	No Barriers for Communication	US Embassy in Armenia	Armenia 2 regions, 2 cities
48	Aug 2009 – Feb 2010	Armenian Housing Study	Habitat for Humanity International	Armenia
49	Jan-Feb 2009	Global Housing Policy Index, Armenia	Habitat for Humanity International	Yerevan, Armenia
50	Sep 2009 - Dec 2009	European Integration and Gender Issues Partners: Marmara Educators Associations (Turkey); The Journalist and Writers Foundation (Turkey); European Integration NGO (Armenia)	British Embassy in Armenia	Armenia, Turkey Yerevan, Istanbul
51	July 2008- July 2009	Affordable, Secure and Healthy Housing for Rural Inhabitants	Habitat for Humanity International	Armenia 1 region, 2 rural communities
52	Apr 2009 – June 2009	From Yerevan Municipal Election to the Transparent Governance of the City Partner: Helsinki Committee of Armenia	USAID/Counterpart International	Armenia 1 city
53	July 2006- July 2009	Development of a Sustainable Market for Housing Finance in the Republic of Armenia - Phase 3	KfW/Bank Academie International, Germany	Armenia 3 regions, 3 cities

54	Nov – Dec 2008	Earthquake Zone in 2008: A Look from 20 year distance: Disaster-Recovery-Development	US Embassy in Armenia	Armenia 2 regions, 2 cities
55	Mar 2008 - July 2008	Efficient Management and Maintenance of Housing for Refugees in Armenia provided by UNHCR- Phase 3	SDC	Armenia 1 region (Syunik), 1 city (Goris)
56	Mar 2007- Mar 2008	Human Rights Education: Step by Step Partner: Helsinki Committee of Armenia	European Commission	Armenia, 3 regions, 9 cities
57	Sep 2007 – Feb 2008	Promoting Armenian-Turkish Cross-border Dialogue in Light of the Euro-integration Process: Vision for Regional Youth Partners: Marmara Educators Associations (Turkey); European Integration NGO (Armenia) Helsinki Committee of Armenia	Eurasia Partnership Foundation	Armenia, Turkey Yerevan, Vanadzor Istanbul
58	Oct 2007-Mar 2008	Youth Will Not Tolerate The Fraud For The Sake Of Their Future Partner: Helsinki Committee of Armenia	USAID/Counterpart International	Armenia 3 regions, 6 cities
59	Jul - Oct 2007	Efficient Management and Maintenance of Housing for Refugees in Armenia provided by UNHCR-Phase 2	SDC	Armenia, 1 region (Syunik), 1 city (Goris)
60	Sep 2006 - Jun 2007	IDP Housing Voucher Pilot Program- Phase 2, Kutaisi, Georgia Partners: The Urban Institute, Kutaisi Information Center, Abkhazeti Center	US Department of State Bureau for Population, Refugees and Migration	Georgia City of Kutaisi
61	Nov 2006 - Mar 2007	Armenia's obligations in European integration processes: Dialogue with regional youth – Phase 2	British Embassy in Armenia	Armenia, 1 region, 1 city
62	Jul - Oct 2006	Efficient Management and Maintenance of Housing for Refugees in Armenia provided by UNHCR- Phase 1	SDC	Armenia 1 region (Syunik), 1 city (Goris)
63	Apr - Aug 2006	Armenia's obligations in European integration processes: Dialogue with regional youth – Phase 1	British Embassy in Armenia	Armenia, 1 region, 1 city

64	Apr - Dec 2005	Armenia Earthquake Zone Recovery Project, Technical Assistance to Provision of Housing Purchase Certificates Financed under 2005 Armenia State Budget Expenditure Program for Housing project in Gyumri and Stepanavan Partner: RA Ministry of Urban Development Expenditure Program for Housing project in Gyumri and Stepanavan	USAID/Urban Institute	Armenia 2 regions, 3 cities
65	May - Sep 2005	Development of a Sustainable Market for Housing Finance in Armenia: feasibility study and project formation-phase 2 Partners: Urban Institute (Washington, DC), Bankakademie International (Germany), Jurisconsult LLC (USA).	KfW, Germany	Armenia 1 city (Yerevan)
66	May - Oct 2005	Awareness Building for Improved Urban Environment	World Bank and Open Society Institute Assistance	Armenia 1 region (Shirak), 1 city (Gyumri)
67	Aug - Sep 2005	The Role of Central Government in Facilitating the Development of Decentralized Water Supply and Sanitation (WSS) Services: the Case of Armenia: a focus on the financial dimension	OECD/ Institute of Urban Economics	Armenia Yerevan
68	Aug 2005 - Aug 2006	IDP Housing Voucher Pilot Program- Phase 1, Kutaisi, Georgia Partners: The Urban Institute, Kutaisi Information Center, Abkhazeti Center	US Department of State Bureau for Population, Refugees and Migration	Georgia, City of Kutaisi
69	Jul –Nov 2004	Development of a Sustainable Market for Housing Finance in Armenia: pre-feasibility study and project formation-Phase 1 Partners: Urban Institute (Washington, DC), Bankakademie International (Germany), Jurisconsult LLC (USA).	KfW, Germany	Armenia 1 city (Yerevan)

ABOUT UFSD

Who we are and what we do?

The Urban Foundation for Sustainable Development (UFSD) **mission** is to promote the sustainable and harmonic development of Armenian communities through fostering local democracy, improving quality of life and developing regional collaboration.

We work in the following interconnected areas:

- Democratization and human rights
- Integrated Community Development
- Regional Cooperation

Decent life in healthy environment is our vision.

How we started?

The Urban Foundation for Sustainable Development (UFSD) is the spin-off of the Urban Institute (Washington D.C.) team that successfully implemented a multimillion USAID funded Earthquake Zone Recovery Project in Armenia 1999-2005. After completion of that project it we legally registered the UFSD to continue to utilize the team's expertise and experience effectively.

We were the FIRST in Armenia to:

- Design and implement Housing Certificate mechanism and provide technical assistance to the Government of Armenia to adopt the model.
- Introduced widely source separation of solid waste, particularly plastic.
- Introduced a collaboration model between local governments, local civil society, and local media.
- Developed and published a Participatory Management Toolkit for local government practitioners.
- Introduced an integrated urban development planning model.
- Introduced a model of apartment building stabilization through attracting loans by building management bodies.

We administered Donor projects

UFSD has sound donor project administration track record:

- USAID- Participatory Utilization and Resource Efficiency of Water: PURE-Water
- USAID/Urban Institute - Armenia Earthquake Zone Recovery Program: Technical Assistance to the Government of Armenia.
- US State Department/Bureau of Population, Refugees, and Migration - Housing Voucher Project, Kutaisi, Georgia.
- EU
 - Clean Alliance: Improvement of solid waste management services for Goris and Gorayk communities
 - PRDP (Pilot Regional Development Programme)- Turning Environmental Challenges into Opportunities: Introducing construction materials from plastic waste
 - Eastern Partnership Territorial Cooperation - Common Solutions to Shared Concerns: Improvement of Solid Waste management Services in Ijevan and Bolnisi
 - ENP/Black Sea CBC – Capacities for integrated urban development – Armenia, Romania, Georgia, Moldova.

- KfW/Frankfurt School of Finance and Management - Development of Sustainable Housing Finance Market in Armenia
- Habitat for Humanity International - Rebuilding Khachik: Housing improvement in Khachik and Nshavan villages

We provide following services:

- Development consultancy
- Legal Council
- Tailored trainings
- Public and media relations
- Citizen participation
- Legal Counsel
- Local government services and legislation
- Benchmarking
- Strategic Planning
- Fundraising
- Leadership
- Public-Private partnerships
- Logistics
- Translation/interpretation
- Financial management

We are member of:

- Eastern Partnership CSO Platform, Armenia
- Local Democratic Agency, Armenia
- European Network of Training Organizations
- American Chamber of Commerce (AmCham)

Donors

- European Union
- United States Agency for International Development (USAID)
- KfW (Germany)/ Central Bank of Armenia
- Swiss Agency for Development and Cooperation (SDC)
- US Department of State Bureau for Population, Refugees and Migration
- GIZ
- UNDP
- Embassies of US and UK in Armenia
- Embassy of the Netherlands in Tbilisi
- Embassy of Norway in Moscow
- The Netherlands Foreign Ministry
- Habitat for Humanity International
- Habitat for Humanity Armenia
- Eurasia Partnership Foundation
- Friedrich Ebert Stiftung
- Coca-Cola Foundation
- Contour Global
- OSCE
- The Urban Institute (Washington DC)
- Open Society Institute Assistance Foundation/World Bank
- The International Committee for the Development of Peoples (CISP), Italy